



 Microsoft 365 certified app

VSE Secures B2B Guest Accounts in Microsoft 365 with EasyLife 365 Collaboration



The Success Story

How we defeated
the Chaos Monster

Company Overview

The Verband Schweizerischer

Elektrizitätsunternehmen (VSE) unites the Swiss electricity industry under one umbrella and represents companies across the entire value chain, from generation to transmission and distribution. Its members are responsible for supplying over 90% of Switzerland's electricity.

As the leading industry association, VSE also acts as a center for education and knowledge transfer, while providing a strong political voice to shape the energy future of Switzerland and Liechtenstein.

Location

Switzerland

Industry

Energy

strom.ch

Solution Overview

Problem Solved

VSE needed a secure and scalable way to manage external guest accounts in Microsoft 365 without exposing internal data or overburdening IT.

Solution

EasyLife 365 Collaboration

Enabling Partner

ACE digital solutions AG | ace.ch

M365 Products

- Microsoft Teams
- SharePoint

Impact Summary

- Number of teams involved: 771
- Number of guest accounts involved: 1.116
- Number of total users impacted: 1.316
- Key departments or roles involved: All Departments



VSE, representing more than 90% of Switzerland's electricity supply, depends on collaboration with external experts. Yet managing rising numbers of Microsoft 365 guest accounts manually created complexity, slowing productivity and exposing data to risk.

Challenges

For VSE, working with industry experts and external members was essential, but it also brought significant governance challenges and structural risks.

- **Selective access required:** External partners needed access to project data without exposing all internal documents.
- **Complex permission models:** Differentiating rights between internal and external accounts was difficult to maintain.
- **Growing scale:** 771 Teams and more than 1,100 guest accounts increased the risk of inconsistencies.
- **Security concerns:** Without strict governance, sensitive VSE data could have been exposed.
- **Reduced productivity:** Manual account management slowed down working groups and committees.

Without a proper solution, VSE anticipated lower productivity in its working groups and a potential lack of consistent data security.

Solution

VSE partnered with **ACE digital solutions AG** to implement **EasyLife 365 Collaboration** to bring order and automation into its Microsoft 365 environment. The solution integrates tightly with Microsoft Teams, SharePoint, and Entra ID, ensuring consistent governance and compliance across all collaboration assets.

Key features that transformed VSE's environment:

- **Guest User Management:** More than 1,100 guest users are now onboarded with structured processes, clear ownership, and automatic clean-up of inactive accounts.
- **Access Reviews:** EasyLife 365 Collaboration regularly prompts owners to confirm team memberships, guest permissions, and file-sharing rights, ensuring continuous compliance.
- **Lifecycle Automation:** 771 Teams are automatically monitored, archived, or deleted if unused, preventing sprawl and keeping the environment clean.
- **Delegated Responsibility:** Departments and working groups manage their own collaboration spaces, while IT sets governance rules and retains oversight.
- **Integrated Governance:** EasyLife 365 Collaboration ensures that collaboration in all commissions and committees follows the same structured and secure approach.

Results

With EasyLife 365 Collaboration, VSE achieved secure, efficient, and scalable collaboration across the entire organization.

- **Compliance Built-In:** Permissions, memberships, and guest access automatically aligned with governance rules.
- **Automation & Time Savings:** Lifecycle management and access reviews cut manual IT work, saving hundreds of hours.
- **Visibility and Control:** Clear oversight of internal users and guest accounts across all departments.
- **Secure Collaboration:** External experts contribute effectively without risking exposure of internal data.

VSE can now run its working groups and commissions more productively with the confidence that governance and security are always ensured.

“Thanks to EasyLife 365, we were able to make the administration of external users significantly more secure and efficient, a real added value for our Microsoft 365 environment.”

Markus Riner,
Head of Digitalization & IT,
VSE

VSE

ACE

ACE guides companies across Switzerland into the digital future with tailored solutions in project management, processes, business analysis, IT strategy, security, infrastructure, and cloud.

E EasyLife 365

EasyLife 365 helps IT teams keep Microsoft 365 clean, secure, and under control by letting users manage their own assets like Teams, Guests, and mailboxes.



Looking for a place to create Chaos!

EasyLife 365 helps IT teams keep Microsoft 365 clean, secure, and under control by letting users manage their own assets like Teams, Guests, and mailboxes. Admins set the rules, and EasyLife 365 guides users to stay compliant and secure, without overloading IT.

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